

Raymond M Kain Jr.

Computer Expertise

- Hardware:** Dell Desktops, Dell Servers, Barracuda Load Balancer, Barracuda Web Filter, Cisco IronPort Email Security, Citrix Access Gateway, Citrix Netscaler
- Operating Systems:** Windows 2000, Windows XP, Windows Vista, Windows 7, OS X, ubuntu 10, Windows Server 2000, Windows 2003 Server, Windows 2008 Server, Windows 2008 Server R2, Windows 2012 Server, Windows 2012 R2 Server, VMware ESX 3.5/4/4.1/5/5.1, Citrix XenServer 5/5.5/5.6/6/6.02/6.1/6.2
- Protocols:** DHCP, DNS, FTP, HTTP, LDAP, SIP, SMTP, SNMP, SSH, SSL, WINS
- Software:** Adobe Acrobat, Adobe Creative Suite, Citrix Provisioning Server 5.6/6/6.1, Citrix Presentation Server 4.5, Citrix XenApp 5/6/6.5, Citrix XenDesktop 4/5/5.5/5.6, Microsoft Office 2003/2007/2010, Microsoft SharePoint 2003/2007/2010
- Programming Languages:** Kix, PHP, PowerShell, VB, VB Script, SQL

Professional Development

- Certifications:** **Citrix Certified Integration Architect for Virtualization (CCIA)**
Citrix Certified Enterprise Administrator for Virtualization (CCEE)
Citrix Certified Advanced Administrator (CCAA): XenApp 6.5 Advanced Administration
Citrix Certified Administrator (CCA): XenServer 5.6 Administration
Citrix Certified Administrator (CCA): XenDesktop 5 Administration
Citrix Certified Administrator (CCA): XenApp 6.5 Basic Administration
- Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 Active Directory, Configuration
Microsoft Certified Technology Specialist (MCTS): Windows 7, Configuration
- Subject Matter Expert:** Helped develop Citrix Exam 1Y0-A24: Citrix XenServer 5.6 Basic Administration Exam.
- Helped develop Citrix Exam 1Y0-A26: Citrix XenServer 6.0 Basic Administration Exam.
- Helped develop Citrix Exam 1Y0-200: Managing Citrix XenDesktop 7 Solutions Exam.
- Mentoring Program:** Certified Mentor at Empire Education group. Help train new employees on Internal Policies and Procedures.

Raymond M Kain Jr.

Professional Experience

Senior Systems Engineer

September 2012 – Present

Core BTS, Inc – Wyomissing, PA

- Remote and on-site support for customers for XenApp, XenDesktop, XenServer and all components
- Design and Deployment of XenApp, XenDesktop, XenServer and all components

Systems Administrator Level II

July 2007 – September 2012

Empire Education Group – Pottsville, PA

- Supported 190 servers both Physical and Virtual
- Supported 1700+ users at 109 offices
- Designed and lead migration of physical XenApp 5 servers to Virtual Provisioned Servers
- Reduced company power cost by powering down servers at night when not in use
- Managed and Maintained Citrix Presentation Server/XenApp Farm
- Brought in Citrix XenServer for testing and for deployment for XenDesktop
- Helped in design of virtual infrastructure with VMWare and XenServer

Computer Technician / Help Desk

September 2005 – July 2007

Signature Systems Inc – Newtown, PA

- Supported 1200 Customers nation wide
- Helped Design in house software to connect to customers from single web console

Computer Consultant

May 1999 – Present

Independent Contractor

- Custom Built Computers, and Hardware & Software Installation
- Network Design and Implementation of wired/wireless networks
- Technical Support – Windows 95, 98, ME, 2000, & XP, Vista, Windows 7, OS X

Education

B.S Degree in Data Communications and Networking Concentration

August 2001 – May 2005

Pennsylvania College of Technology – Williamsport, PA

- Enrolled & Completed Cisco Network Academy Program

A.A.S Degree in Computer Information System Networking and Technical Support

August 2001 – December 2004

Pennsylvania College of Technology – Williamsport, PA